5/25/17 GrouperUSA testing notes

\*One general comment is that I’ve noticed some spacing errors on the text sections. At the start of a new sentence there is only one space rather than two so sometimes the text looks jammed together. It probably happens as a result of copy/paste function but just thought I would mention it.

I have a question regarding the Push notifications: I know we discussed a user being able to silence notifications but can a user silence notifications for one group without silencing them for all groups? And where will the “silence notifications” functionality be?

OK below are some text changes for the website:

Home Page:

The 4 blue boxes have text that needs to be changed:

**Featured Groupers** Click here to visit Featured Groupers in Your Community!

**Community Calendar** Click here to view Community Events happening in your town!

**Business Deals** Click here to search for Special Discounts offered daily by great local businesses!

**Friends List** Click here to create a list of Friends for easy messaging!

Jishnu, I think we need to improve the look of the text next to the crowd of people image. I like the way you made the text larger for the “Manage Your Group or Leagues On The Go” and the bullet points below it smaller so for this section of text, can you make it look similar? Not talking about bullet points but different sizes of text, etc. Use the new text below please (hopefully spaced as shown below).

**Think Community! Your life isn’t about just one Group.**

Your life is about ALL the Groups you interact with

and how those Groups improve your quality of life.

At GrouperUSA our mission is to bring “good” back to our

communities by providing a fun, useful, and free communication

tool to help people reconnect with each other, local events,

and the local businesses that enable our communities to thrive.

Join us for FREE and Start a Group. It really is Fun!

Manage Your Group and Leagues On the Go

**Free download: iPhone, iPad, and Android**

Push Group Message for Rain Outs or last minute changes

Groups can Share Documents, Photos, and Videos

Schedule Private Events for just your Group OR Public Events for the Community to see

Receive Automated Event Reminder Notifications

Message Individual Group Members or Entire Group

Automated Map Directions to Each Event

Announce Registration Events to the Entire Community

Bottom of page is missing “Categories” link on nav bar.

Then eliminate the line about GroupER is lovingly made and replace with:

“Think COMMUNITY. Think GrouperUSA!” Copyright c 2017-2018 GrouperUSA, LLC. **Terms of Use policy**.

Categories page:

Looks like the only fixes here are the top nav bar is missing the “About” link up top.

And the bottom footer to match the home page as mentioned above.

FAQ page:

How To Use

Thanks for your interest in becoming a Grouper at GrouperUSA! Our goal is to help restore relationships in our local communities by providing each with an App and Website for easily discovering community events, helping you find local businesses (and getting great discounts for doing so!), making communication with the various groups in your life easy and fun, and allowing you to become more connected to your community. And by making these tools available to all for little or no cost, we hope everyone will become Groupers and Think Community!

The first thing you should do is to create a FREE account by entering your email address on the blue “sign up” band across the middle of our home page. You will then be asked your name and to create a User Name and password, and click the “Sign Up” button. And that’s it! We don’t want your phone number, credit card information, or anything else. You will receive an email confirmation and then you are officially a Grouper!

The next thing you should do is to Download our Free App for Android phones, iPhones, and iPads. This App does everything our website does so you can manage your Groups on the Go! You can view our community/group/and personal calendars, send messages to friends, send and receive group notifications/alerts such as rain-outs or notices of events about to start, and even save money thanks to the discounts provided by great local businesses. You can even get map directions to your events with one touch of the screen!

Lower down the page…..

Groups:

Private Groups

Private Groups are FREE groups and you can Create or Join as many of these Groups as you like. Examples would be individual sports teams, various school groups, neighborhood HOA groups, family groups, church small groups, work related groups, friend groups, exercise/fitness groups, and on and on. There is no size limit on the number of people you can have in a group.

These groups require you to either be invited to join by the Group Owner or sent a Recommendation by an existing Group Member (which still requires approval by the Group Owner). The reason for this is to provide a measure of safety and privacy for each Group so there is no fear of “stranger danger”. Once in a Group you have access to that Group Page for document sharing, viewing events on the Group Calendar, Messaging from the Group Owner (groups can have more than one owner), and even receiving event notifications or alerts. The Group Events will be shown on the Group Calendar and also automatically populate your own Personal Calendar so you can see all the various events of the Groups to which you belong on one calendar. Groupers can even join Private and Business Groups from other cities and states if they desire. All Groups to which they belong will show up on their MY GROUPS section of our Website and App.

Business Groups

Business Groups are our local businesses advertisers and anyone can join a business group at any time. Thanks to these great businesses our Website and App are FREE for all Groupers. We highly suggest you join all the Business Groups that you frequently patronize or from which you would be interested in receiving special discounts. Joining a Business Group grants the Business Group Owner permission to send you Special Members Only Discounts via Push Notifications which could save you lots of money on last minute special deals, discounts on food, etc. (And you can always remove yourself from a Group or even Silence Notifications if necessary!) Site Users can always join Business Groups from other cities and states but must first change their location to the desired city to search for various Business Groups in that city.

Joining various Business Groups also helps other site users because it allows others to see which businesses are popular and provide a great service. In this way, a business with a lot of members can act as a confidence rating to other Groupers that are potential new customers.

Searching for Groups

Any person can search for Business Groups by clicking our “Categories” tab on the App or the Website. Business Groups are arranged alphabetically by Categories (i.e. Electricians, Landscapers, Plumbers, Restaurants, etc.) as well as alphabetically by name within a Category. Double clicking on a Business Group will open up that Group page and allow you to view their discounts/coupons, menu’s, photos and other documents, as well as to see their Calendar of Events.

Note: Private Groups can not be searched and you must be invited to join by the Group Owner or recommended to join by a Group Member. This helps ensure group privacy and safety.

Posting an Event

Events can be made either Public or Private and can only be created by the Group Owner. At the time of Event creation, the option of selecting whether it is a Public OR Private Event is provided along with the space to provide the event time, date, and location.

Public Events are events that you would like other non-group members to know about and welcome their attendance. Example of Public Events might be high school sports events/drama club performances/graduation ceremonies, games for any sports league, tryouts and registration dates for sports leagues, exercise classes, charity events such as a car wash fundraiser, road races, holiday events, public meetings such as civic events/church services/volunteer opportunities, etc. Public Events will show up on the Group Calendar, the Community Calendar, and the Personal Calendar for all members of that Group.

(Note: Public events are not for Business Groups - those special discounts and events once created would automatically be posted on our Business Deals Calendar and the Business Group Calendar).

Private Events are events that you would not like other non-group members to attend. They are events such as sports league practices, private parties, neighborhood home owner’s association meetings, etc. In general, if you only want your group members to attend then it is a Private Event. These events will show up on the Group Calendar as well as the Personal Calendar of all Group Members but not on our Community Calendar.

Event Notifications

If you are a member of any Group, you will receive an automated Event Notification 1 hour prior to that Group’s event in the form of an App Notification. These notifications can be silenced on a Group by Group basis but are provided as helpful reminders of your upcoming events.

Is this TRUE by the way? Can messages or notifications be silenced based on the Group? I hope so.

Friends List

Our Friends List is a feature which makes it easy for Groupers to send messages to other Groupers. Our system is set up to allow you to send and receive messages but only among Friends or if the sender is one of your Group Leaders. This is a safety feature that prevents unknown site users from sending out spam or unsolicited messages. (Note: A Grouper must first login to use this feature.)

Question: can a group member automatically be allowed to send a message to a group owner? Even if they were not friends? I would prefer for any group member to be able to both respond to a group owner or initiate a message to a group owner.

To become Friends, one must enter the first and last name of an existing Grouper and click the Submit button to send out a Friend Request. If the person with whom you want to be Friends is NOT a current Grouper, you may provide the email address of your potential friend so that they will be invited to Join our site and become a part of your Friends List.

(Note: If you have Friends in multiple cities or states, you must first select the appropriate city and state to search for your friend but you can have Friends from other cities and states.)

Calendars

We have 4 different types of Calendars to help you stay on top of your Community events:

The **Group Calendar** is a calendar specific to each of your Groups. Only members can see them and only the Group Owner can enter events onto this Calendar. They show all your events both private and public.

The **Personal Calendar** is a calendar specific to each Grouper and they collect all your Events across all of your Groups and place them on one Calendar to make your life easier. This includes all Public and Private Events from every group to which you belong.

The **Community Calendar** is a calendar for the entire Community which shows only the events that Group Owners have created as Public Events. This is a great feature because it allows you to know what is happening in your community every day!

The **Business Deals Calendar** is a calendar of Events and Special Deals offered by local businesses. These deals will indicate a specific time frame and discount value amount. This is also the Calendar where Business Groups can post Events such as a Grand Opening. We encourage our Groupers to refer to this Calendar frequently so they can take advantage of great discounts and support our local businesses.

I understand why you did it but I do not think I want to show a map to my physical address on the contact us page. You may have already deleted that (not sure). My address is:

GrouperUSA, LLC

4025 Cattlemen Road #180

Sarasota, Florida 34233

And I do not want my phone number shown on the website given I would likely get hundreds of calls per day once this spreads to several cities.

On the MY CALENDAR page, we need to change the terminology of “Free Group(s)” to read “Private Groups” in the blue toggle switch at the top of the page. And it looks like the “About” link is missing off that top navigation bar on all pages except the home page.

Regarding the Notification “Bell” at the top of the page on the website, I see a message that says “Tanima Mukherjee sent you an event reminder for Business Group”. Then it has a REMOVE button. But it never tells me what I am supposed to be reminded about. Shouldn’t those automated event reminders say something like:

Event Reminder for: Misty Creek Middle School Golf Team

Event Title: Practice

Event Time: 12:00pm – 1:30pm

Location: Misty Creek Golf Course, 1234 Main Street, Sarasota, FL 34241

And I think those reminders should be programmed for 1 hour before the event time but I am sure that we will want this to be able to give options like 1 hour before, 2 hours before, 3 hours before. Also, will those notifications go out only on the app and website or will an email be sent out as well?

The site is looking great…I am very excited. Thanks for all your hard work.

chris